

### **Transit Technology Deployments**

"Multi-modal Operations – Partnerships to Deploy Technologies

Presented By: RouteMatch Software

**Date: October 23, 2013** 

Juneau, AK Centennial Hall

Time: 1:30







### **Discussion Topics Today:**

### **Technology Deployments**

- Fairbanks, Alaska
- ✓ Statewide Idaho Transportation Department







# **FNSB Service Design**



- Metropolitan Commuter Access System (MACS)
  - Community Services
- Fixed Route
  - 9 Routes
  - 17 Fixed Route Buses
- Demand Response
  - 8 Paratransit Vehicles
- ✓ Long Range Transit Plan
- **✓** Mobility Management Plan







- Paratransit Management
  - Demand Response
    - ADA Transportation Services
    - AVL / MDC (Real Time Vehicle Tracking)
    - Panasonic ToughPad Ruggedized (Cellular Data Network)
    - Customer Facing Web Based Booking System
    - Notifications / Alerts System
- Fixed Route Management
  - CAD / AVL Solution
    - Vehicle Logic Unit (Cellular Data Network)
    - Panasonic Toughpad Ruggedized (In Vehicle WIFI Communications)
    - Automated In Vehicle Announcements
    - Automated Passenger Counters
    - Traveler Information Systems
    - Predictive Arrival System





#### Project Success Factors

- Project Budget
- Project Schedule
- Improve Operational Performance
  - Vehicle Location
  - On Time Performance Monitoring
  - NTD and Management Reporting
- Increase Ridership
  - Passenger Tendencies
  - Route Planning & Configuration
- Enhance Ridership Experience
  - Customer Service
  - Meeting ADA Standards for Annunciation
  - In Vehicle Public WIFI Access
- Enhance Ridership Information
  - Real Time Information
  - Predicative Arrival Systems
  - LCD Monitors
  - Smart Phone Applications
  - Google Interface / Trip Planning System









- Partnership Approach
  - Open Line of Communications
  - Single Point of Contact for Project Deliverables
    - Agency Operations
    - Technology Company
- Technical Consultant
  - End to End Project Support
- Detailed Technical Specifications
  - Design
  - Test
  - Pilot
  - Deploy
- Technical Matrix
  - Compliance / Delivery
  - Compliance w/ Modification
  - Non-Compliance or Alternate Solution
- System Acceptance Processes
  - Technical
  - Operational

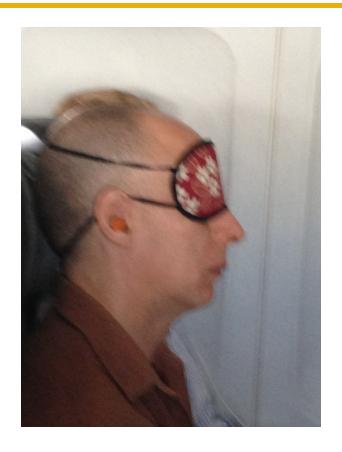
Technical Specifications	Functional Specifications
Radio Data Communications	Voice and AVL Systems
Vehicle Area Network	(SAE) Standards (J1708, J1587, J1939)
Mobile Data Communications	Identical In-Vehicle Equipment
APC Controller	Operational Environmental Standards (-50° to 100°F)
Dynamic Message Signs	Compliance w/ ADAAG) Americans w/ Disabilities Act Accessibility Guidelines





#### Project Challenges / Lessons Learned

- Project Timeline
  - Clear Communications
  - Achievement of Milestones
  - Progress Updates (Minor & Major)
  - Agency & Vendor
- Integration Testing
  - Environmental Conditions
  - Infrastructure Conditions
    - Local Area Network
    - Wide Area Network
- Technical Requirements
  - Practical Application / Interpretation
  - Expectations
- Modification
  - Enhancements
  - Defects



Listen, Inspect & Confirm "Bad News does not get better w/ Age"



## **Idaho APTS Project Overview**



#### Idaho Transportation Department

- Dedicated Project Manager Fred Kitchener (McFarland Management)
- 6 Agencies (5 Mixed Mode) 146 Vehicles

#### Idaho Agencies

- Mountain Rides Transit Authority (Sun Valley)
- Treasure Valley Transit (Boise, McCall, Mountain Home)
- SMART, Moscow
- Trans IV, Twin Falls
- Pocatello Regional Transit
- TRPTA (Targhee) Idaho Falls, Salmon

#### Other Idaho Agencies (75 Vehicles)

- Valley Regional Transit (Boise Urban System)
- City of Lewiston
- Kootenai County Medical Center





## **Idaho APTS Project Overview**



#### Technology Overview

- Paratransit Demand Response
- Fixed Route CAD /AVL
- Traveler Information System
- Real Time 511 Integration

#### Idaho Agencies

- Mountain Rides Transit Authority (Sun Valley)
- Pocatello Regional Transit
- Treasure Valley Transit (Boise, McCall, Mountain Home)
- SMART, Moscow
- Trans IV, Twin Falls
- TRPTA (Targhee) Idaho Falls, Salmon

#### Other Idaho Agencies

- Valley Regional Transit (Boise Urban System)
- City of Lewiston
- Kootenai County Medical Center





### **Idaho APTS Project Overview**



#### Technology / Operation Enhancements

- Customer Access On Line Trip Booking
- Facility Access On Line Trip Booking
- Multi-Agency Human Service Coordination
- Notification Systems (Reminders, Same Day)
- Volunteer Driver Program Management

#### Funding Partnerships

- State of Good Repair
- Veterans Transportation Community Living Initiative
- Traditional Urban & Rural Capital Funding
- Coordination Statewide Basis Grant Approach

#### Advancing Technologies

- Integration w/ Grants Management System
- Automated Passenger Counters
- Automated Voice Annunciations







#### **✓** Thank You – Alaska ITS

- Thomas Coogan, Vice President RouteMatch Software
  - 303-997-1502 (Office)
  - 303-885-0649 (Cell)
  - tom.coogan@routematch.com
- Todd Allen, Director of Business Development and Community Relations
  - 919-676-8327 (Office)
  - 919-844-6005 (Cell)
  - todd.allen@routematch.com